

### Management Consulting Services

- ✚ Company/Organisation Strategic Plans Development and implementation facilitation
- ✚ Management Strategy Development
- ✚ Human Resource Strategy Development
- ✚ Marketing strategy development
- ✚ Financial strategy development
- ✚ All management needs – job descriptions/performance management systems
- ✚ Staff Motivation for Productivity

### Training and Development

Malaikas is an accredited training provider with the HWSETA

Wide range of courses include the following:

- ✚ Personal Financial Management
- ✚ Leadership and Management Development
- ✚ HIV/AIDS management in Communities and in the work place
- ✚ Stress management
- ✚ Home Based Care/ Care giver Training
- ✚ Customer Service
- ✚ Communications Skills and assertiveness
- ✚ QMS and Patient Safety Standards
- ✚ Absenteeism Management
- ✚ Anger and Conflict Management
- ✚ Diversity Management
- ✚ Emotional Intelligence
- ✚ Motivating Staff for Increased Productivity

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### MALAIKAS CONSULTING

Malaikas is a young, wholly black owned company with 110% BEE rating specialising in

- ✚ Business Management Consulting
- ✚ Health Care Management Consulting
- ✚ Training and Development
- ✚ Recruiting and Resourcing
- ✚ Women Empowerment and Small Business Development Mentoring and support

Malaikas offers a comprehensive approach to support organisations to achieve their strategic objectives.

The objective from inception has been the development of a premier comprehensive Health Care and Business Consultancy Services, Training/Development, and Recruitment services to enhance the functionality of organisations, and skills of people to enhance employability, productivity and realisation of organisational objectives for a better life for all

### Women Empowerment and Small Business Support

- ✚ Company registration support
- ✚ Company business plans and Business Profile Development
- ✚ Strategic plans Development and Implementation Facilitation
- ✚ Marketing plan development and implementation facilitation
- ✚ Community based organisations/NGO support and mentoring
- ✚ Women support groups and Non Profit Organisation Capacity Building for enhancement of objectives attainment

### Health Care Management Consulting

- ✚ Health care Management strategy Development and implementation facilitation.
- ✚ Policy and procedures development
- ✚ Job descriptions for all employee categories
- ✚ Performance Management Systems development and facilitation
- ✚ Continuous Quality/Performance management systems (QMS)
- ✚ Health care facilities standards and compliance processes implementation
- ✚ Patient Safety standards implementation and compliance audits

### Recruitment and Resourcing

- ✚ Health Care Professionals placement locally and abroad.
- ✚ Placement of other professionals locally and abroad as per needs
- ✚ Candidate searching and sourcing
- ✚ Screening, Sorting and Selection
- ✚ Placement of Returning Health Care Professionals
- ✚ Placement of Trained Caregivers to Health Care facilities including frail care and Home Based Care.

